

## Statement from Amy Butzki - Resident Liaison Officer at Claremont Place

### Dear Residents and Leaseholders,

We are pleased to inform you that Starfish Construction has been appointed to carry out the works at **Claremont Place**. Please find below the latest updates regarding the reinstatement works and onsite activities scheduled for the week ending **Friday 23rd January 2026**

### News & Updates

Dear Residents & Leaseholders,

This is a gentle reminder that all balconies must be fully cleared **as soon as possible** to allow us to safely remove the terracotta tiles. Please ensure all personal items are removed and stored elsewhere ahead of the works.

# Weekly Updates & Information

Claremont Place - 23.01.2026

### Health & Safety

- No H&S issues to raise over the last week.

### Design

- Render design has been issued
- Terracotta design drawings issued



Should you have any questions about the works, please don't hesitate to contact Amy Butzki - Resident Liaison Officer via email on [Abutzki@starfishltd.com](mailto:Abutzki@starfishltd.com) or via telephone on **07539011441**.

- Timber Cladding (cedral) design has been issued

## Procurement

- **Render Order has been placed.**
- **A.** 50% of all render material has been delivered on 23.01.2026#
- **B.** Remaining 50% will be called in to suit programme.
- **Terracotta Order has been placed.**
- **A.** Brackets & fixings have been delivered on 20.01.2026
- **B.** Rails are due for delivery mid Feb.
- **C.** Tiles are due for delivery at the end of Feb
- **Cedral cladding order has been placed & we await confirmed delivery date.**

## Production

- All scaffold is now complete
- Elevation 2 hoist is now installed
- Existing cladding removal - all materials will be removed in full by 28.01.26
- EPDM & Breather membrane is 100% complete to elevations 3,4 & 1.
- The delays caused by the Spanbrook license on Elevation 2 has caused a 6-week delay to this elevation overall

## Resident Update's

- QR codes for residents have been distributed around the building.
- Resident hub is up & running.
- The resident's hub link was issued to Gleeds on 25.01.26 & again on the 27.01.2026 to allow Spanbrook residents to view updates
- The link was requested again on the 22.01.2026, Starfish re-issued on the 23.01.2026

## Resident Issues @ Claremont Place

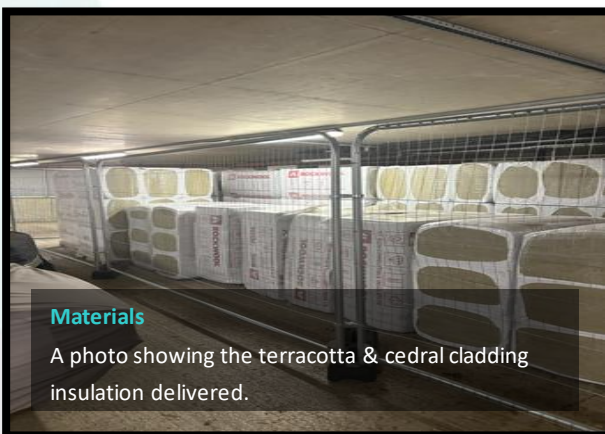
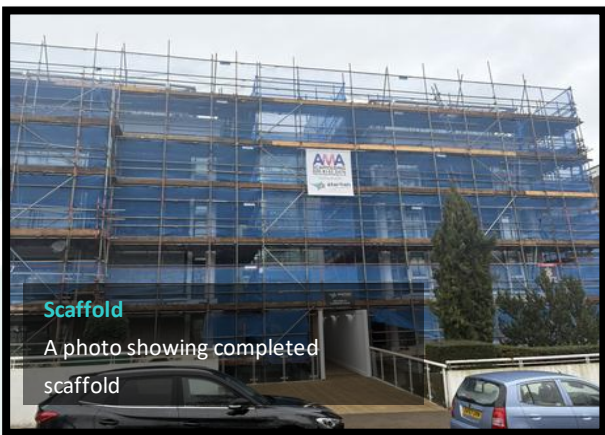
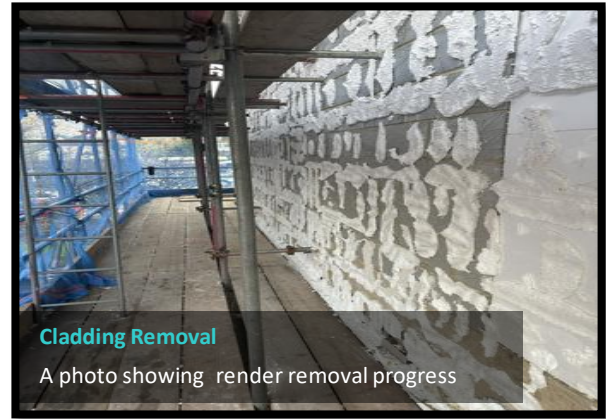
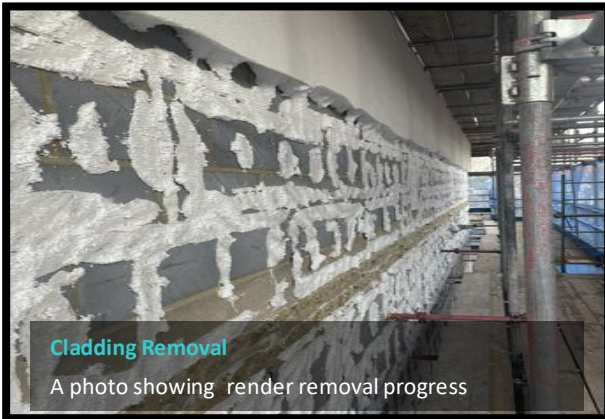
- No current issues.

## Resident Issues @ Spanbrook

- **ISSUE 01:** Starfish had blocked off the car park for two hours without notifying the residents, Starfish have apologized for the situation & have assured the residents this won't happen again.
- **ISSUE 02:** One resident has complained because Starfish worked on Saturday 24.01.2026 but Starfish had not provided any updates via the residents hub. Gleeds to confirm if they have provided access to the hub for Spanbrook residents



## PHOTOGRAPHIC EVIDENCE



## Planning & Programming next week

- Hoist to be handed over to Starfish.
- Render works will commence on Elevation 3.
- Terracotta bracket install will commence on elevation 3.
- Complete all existing cladding removal.
- Complete all EPDM & Membrane to elevation 1 & 2.

If you have any questions or concerns regarding the ongoing works, please don't hesitate to contact your Resident Liaison Officer, **Amy Butzki** using the details provided below. Your continued cooperation and support are greatly appreciated as we work to deliver these improvements safely and efficiently.

## Contact Information



**Resident Liaison Officer**

Name: Amy Butzki

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Working hours: 8am-4:30pm



Should you have any questions about the works, please don't hesitate to contact Amy Butzki - Resident Liaison Officer via email on [Abutzki@starfishltd.com](mailto:Abutzki@starfishltd.com) or via telephone on **07539011441**.